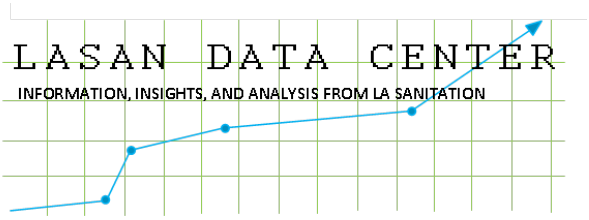


**June 19, 2020**

This week, CARE reporting includes closed data through June 12, 2020. In the past 7 days, LASAN CARE teams have responded to 370 Illegal Dumping service requests and 1,027 Homeless Encampment cleanup service requests.

To date in June, LASAN CARE teams responded to 740 Illegal Dumping service requests and 1,817 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.

CITY OF LOS ANGELES

CARE

CLEANING AND RAPID ENGAGEMENT